Possability People, Covid-19 (Coronavirus) Service Update December 2021

Possability People is trying to run as close to normal a service as possible while keeping all of us safe. Therefore, many of our services will be offered by telephone, virtual meeting apps or by email for the forseeable future.

We know that for lots of people, the ending of all restrictions might feel uncomfortable. We will do all we can to make our teams and service users feel safe. We will still offer many of our services by phone or virturally if we can, and we understand lots of people will want to keep wearing a face mask and social distance to protect other people and themselves. We will do the same if you want us to.

The Advice Centre

The telephone line and email are operating as usual. All appointments are now by phone and/or Zoom or WhatsApp. When you ring us, please leave a message and someone will call you back. The phone lines are monitored Monday to Friday. Or email advice@possabilitypeople.org.uk

*Current update from the DWP (Department for Work and Pensions) is available on our website:

DWP Update for benefit claimants & Universal Credit update for Covid-19 (Coronavirus)

Contact us

Telephone: 01273 89 40 50.
Email: advice@possabilitypeople.org.uk

At Home

At Home clients are being supported as usual. Arrangements are being made to ensure continuity of a safe service. Please check back for updates.

Contact us

Telephone: 01273 89 40 70.
Email: support@possabilitypeople.org.uk

The Community Employment Service (Get Set, Get Set Opening Doors)

The service is taking new referrals. It offers participants one to one support with weekly calls and email or postal workshops, as well as running courses remotely via Zoom or face to face in small groups. The focus is on enabling people to take steps towards their goals and work, managing their health and to start to feel connected to each other and the community again.

Contact us

Phone: Brighton 01273 89 40 44; Hastings & Eastbourne 01424 23 44 64
Email: work@possabilitypeople.org.uk

Get Involved Group (GIG)

The GIG is focused is our user engagement group and is focussed on improivng inclusion and acces for disabeld people in the city. From time to time, it holds social events events outside. For more information see the GIG Facebook group or email gig@possabilitypeople.org.uk or phone Graeme, 07712 524892.

Contact us

Telephone: 01273 20 89 34.
Email: gig@possabilitypeople.org.uk

Hospital Discharge Support (previously called Link Back)

The Hospital Discharge Support Services are running as usual and prioritising support that will enable patients to return home and remain safe and supported.

All staff are remote working and phone based assessment and written support has replaced home visits.

Contact us

Telephone: 01273 06 98 51 (leave a message on the answerphone)
Email: hds@possabilitypeople.org.uk

Montague House Reception

Reception is currently closed. Phones lines remain open.

Contact us

Phone: 01273 89 40 40
Email: hello@possabilitypeople.org.uk

MSK Service

Telephone appointments and check ins are being offered to MSK (musculoskeletal) patients in Brighton and Hove, Mid Sussex, Crawley and Horsham instead of face to face meetings. Staff and volunteers are working remotely, or volunteer shifts have been cancelled where this is not possible.

The Steady On course is being offered remotely and you can watch classes on our You Tube channel.

Contact us

Phone: 01273 06 98 50
Email: right-track@possabilitypeople.org.uk

Payroll and Supported Bank Accounts

The payroll and SBA team will continue working from home to support you during these challenging times. Our advisors are available Monday to Friday, 9am to 5pm, excluding bank holidays.

Phone lines are remaining open, but we can only receive messages and not pick up calls. Please leave your name and your telephone number, with a brief message and we will call you back as soon as we can. If you have access to email, please email us your message.

We aim to action your messages and e-mails within 5 working days, though it may take a little longer during busy periods.

We require timesheets to be submitted to payroll for processing 5 working days before the payroll date.

Using your direct payments during the coronavirus outbreak: full guidance for people receiving direct payments and personal assistants.

Contact us

Phone: 01273 89 40 60

Email: payroll@possabilitypeople.org.uk

Possability Place

Possability Place is open for bookings. Please phone or email us for more information. We will be closed for Christmas from 22 December to 3 January, inclusive.

Contact us
Phone: 01273 89 40 40
Email: rooms@possabilitypeople.org.uk

Shopmobility

Shopmobility is open for pre-booked hires only, Monday to Friday, 10 – 4.

Closed for Christmas from 22 December to 3 January, inclusive

Contact us

Phone: 01273 89 40 40

Volunteering

Volunteering enquiries are being handled by phone and email only at the moment. We will be taking a break over Christmas from 22 December to 3 January, inclusive. We hope to restart volunteer recruitment in January.

Contact us

Phone: 01273 89 40 40

Email: volunteer@possabilitypeople.org.uk

In case helpful

An easy read version of the current Coronavirus hygiene guidance is available from Healthwatch's website: easyread Coronavirus information

A British Sign Language guide to Covid-19 (Coronavirus)

The UK Government has launched a GOV.UK Coronavirus Information service on WhatsApp. Please follow this link to learn how to access this service on your mobile.

Guidance for people receiving direct payments

It is mandatory for people to wear a face covering when using public transport. Visit Brighton and Hove Bus Company's website for more information, and for a Helping Hand exemption card which disabled people can carry with them.