

# Eastbourne Guide for Disabled People

2017



**EASTBOURNE  
ACCESS  
GROUP**



## REPORTING PROBLEMS

For dog fouling, overgrown vegetation, fallen trees, fly tipping, graffiti, use the free **REPORT IT, EASTBOURNE APP** for smart phones or call **Customer First** 01323 410000.

Do you have trouble putting out your wheelie bin or recycle box? There is an assisted collection service for disabled people. Are there barriers preventing you accessing a service provider? Call Customer First 01323 410000 or visit the Council Customer Contact Centre, 1 Grove Road, Eastbourne BN21 4TW.

For roads and pavements problems contact **East Sussex Highways** Tel: 0345 60 80 193, report it online [www.eastsussexhighways.com](http://www.eastsussexhighways.com) or use the **Fixmystreet App** for potholes, dropped kerbs, cross overs, blocked drains, etc.

## KEEPING SAFE

**Hate Crimes** ring 999 if it is an emergency, report online at [www.sussex.police.uk](http://www.sussex.police.uk) or ring 101. You can also report Hate Crimes at the local Citizen Advice Bureau 03444 111 444.

**SCAMS** report fraud to Action Fraud 0300 123 2040 or online [www.actionfraud.police.uk](http://www.actionfraud.police.uk).

Use local businesses that are approved or checked by Trading Standards:

**Checkatrade** [www.checkatrade.com](http://www.checkatrade.com)

**Buy with Confidence** [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)

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For further information about Eastbourne contact the **Tourist Information Centre (TIC)**, Cornfield Road, BN21 4QA Tel: 01323 415415. They can help with hotel accommodation, theatre bookings, events, places to visit, transport, etc.

**Satellite TIC Office** Royal Hippodrome Theatre, 108-112 Seaside Rd, BN21 3PF.

**TIC Seafront Office** by The Bandstand, Lower Parade, Grand Parade, BN21 3AD. Open April to October. Tel: 01323 410611.

For a general tourist guide to Eastbourne either visit TIC or **[www.visiteastbourne.com](http://www.visiteastbourne.com)**.

## GETTING AROUND

### Buses

Eastbourne uses Stagecoach services. The circular routes 'Loop', 1/1a and 'The Wave 99' services use accessible buses most of the time. They accept mobility scooters, no more than 1 metre long. Owners required to show they can safely manoeuvre onto a bus, a card is given to show drivers. Ring Stagecoach Disability Helpline 01227 812409 for more details. Time tables enquiries Tel: 0871 2002233. [www.stagecoachbus.com](http://www.stagecoachbus.com).

The Wave 99 is the Hastings, Bexhill, Eastbourne service. Brighton & Hove Buses Coaster 12, 12A, 12X & 13X to Brighton and return. All accessible buses with ramps, for more information Tel: 01273 886200.

**Disabled Persons Bus Pass** Tel: 03003 309471, apply in your local library or online [www.eastsussex.gov.uk](http://www.eastsussex.gov.uk).

### Rail

Southern Rail provides coaches with accessible toilets, marked with a wheelchair symbol on each train. Four spaces available for wheelchairs and mobility scooters, shared with bicycles and child pushchairs. Maximum size of wheelchairs allowed is 700x1200mm. All local stations are accessible but use the level crossing to cross the line at Hampden Park and at Polegate. If you need assistance, ring the Assisted Travel Line 0800 138 1016 at least 24 hours prior to your journey. There are helpful travel guides, tips on the website [www.southernrailway.com](http://www.southernrailway.com)

**Disabled Persons Railcard** Tel:0345 605 0525 or apply online.

### Car Parking

Blue Badge holders may park for free with no time restriction in the Council car parks, on-street pay and display bays, (except in spaces designated for other users resident / permit holders) and on chevron-marked no-waiting and no-loading areas. Blue Badge bays have 3-hour limit or see signage for time limit.

**Please ensure you read all road signage, markings and notices before parking and leaving your vehicle.**

**Multi-storey car parks** - Arndale Centre (free on Sundays), Junction Road and Trinity Place do charge Blue Badge holders.

**Eastbourne Parking Information Centre**, 55 Gildredge Road BN21 4RY. Tel: 08456 801129 (option 1) can tell you where Blue Badge spaces are in the town and answer parking enquiries.

### **Blue Badge Applications**

Contact Blue Badge Team for Information and help with application. Tel: 01323 464244 or apply online [www.gov.uk](http://www.gov.uk).

### **Eastbourne Taxis**

Call-a-cab Ltd	01323 746746
Eastbourne and Country	01323 720720
Sussex Cars	01323 726726
Mark Lester	0781 3800 948 (Accessible Taxibus)

**Wheelchair Route maps** indicating the safest way to travel on pavements in your wheelchair or scooter using dropped kerbs and pedestrian crossings are shown on the centre pages of this Guide. (Digital version available on our website).

### **Wheelchairs and Scooters**

These can be hired or bought from mobility shops in the area:

**AB Mobility**, 7a St Mary's Walk, Hailsham. 01323 849736

**Clearwell Mobility**, High Street, Polegate. 01323 484060

**M&B Mobility Services**, Tideswell Rd, 01323 721223/638046

**My Health**, Langney Shopping Centre. 01323 381479

**Proctor Health Care**, 8 Station Parade, E/b. 01323 417508

**Southern Mobility**, 2a Cavendish Avenue, E/b. 01323 645067

**Weald Mobility**, 330 Seaside, Eastbourne. 01323 431455

**Shopmobility**, Rear exit Arndale Centre by Marks and Spencer, Tel: 01323 439585. Hires manual wheelchairs, scooters and power chairs for those with limited mobility.

**The British Red Cross Mobility Aid Service** Thalia House, 3 London Road, Bexhill TN39 3JT 01424 213583. Open Mon, Thurs & Fri 10-1. Lend wheelchairs and equipment for a donation. Will deliver to Eastbourne areas, charges apply or you collect.

**East Sussex Wheelchair Service.** Tel: 0333 003 5619 a professional referral is required to access this service.

### **Using A Scooter / Wheelchair Safely On Paths And Roads**

Whether buying or hiring a scooter or wheelchair make sure it is suitable for your needs. Have a trial to check the vehicle's size, manoeuvrability, range and comfort. Ensure you are shown all the controls and know how to look after batteries, tyres, etc. You are allowed to travel a maximum 4 miles per hour on pavements with pedestrians always having right of way. It is always advisable to have public liability or third party insurance. If your scooter has two speed settings you must be set to the appropriate maximum speed permissible.

To drive on the road, you need a Class 3 scooter that can travel at up to 8 mph and will have headlights, rear lights, flashing indicators and a horn. The highway code applies to scooters too.

### **Motability Scheme for vehicles and scooters**

The Motability Scheme provides an affordable, worry-free way for disabled people with higher rate mobility benefit to lease a car, scooter or powered wheelchair. [www.motability.co.uk](http://www.motability.co.uk).

### **THE SEAFRONT PROMENADE**

This stretches from Holywell in the West to Langney Point in the East. Ramps lead to the Lower Prom near the Pier, Bandstand and Wish Tower. During the summer, the accessible Dotto Train runs the length of the Prom and on to the Harbour. There are wooden beach pathways to high water mark at the Lifeguard Station and on both sides of the Bandstand. See page 7 for a list of accessible toilets. There are cafes and kiosks along the Prom. Car parks at Wish Tower slopes, Treasure Island, Fisherman's Green, Fort Fun, Prince William Parade plus on-street parking.

**The Bandstand** is wheelchair accessible and offers a variety of concerts. Accessible public toilets are on Lower and Middle Proms. **Seafront TIC Office** on Lower Parade open April to October for tickets and general information. Tel: 01323 410611.

### **THE WATERFRONT and SOVEREIGN HARBOUR**

Most of the harbour area is accessible by wheelchair. Large free car park, Blue Badge spaces. Accessible public toilets. Accessible walkways to and around the harbour, beach, lock-gates, shops, bars and restaurants, some with accessible toilets. Sovereign Retail Park with shops, cinema and petrol station is adjacent.

## ACCESSIBLE PUBLIC TOILETS

Eastbourne has many accessible public toilets shown on the Wheelchair Route maps (centre pages), plus those in the shopping centres, railway station and Waterfront in South Harbour. Most are kept locked with a RADAR (National Key Scheme) key. Keys can be purchased from Tourist Information Centre, Shopmobility or Eastbourne Council Office.

Eastbourne has a **Community Toilet Project** visit [www.eastbournecommunitytoilets.co.uk](http://www.eastbournecommunitytoilets.co.uk).

### Accessible public toilets situated on the Seafront:

Beachy Head, in the main car park.  
Holywell, on the lower Prom.  
Helen Gardens, at the rear of Pavilion.  
Bandstand, on both Middle and Lower Prom.  
Pier, under the Pier on the Lower Prom.  
Treasure Island Car Park, attached to the Bowling Pavilion.  
Fishermans Green, by the Tennis Courts.  
Prince William Parade, on Prom by the Waterworks.  
Waterfront, South Harbour by boat yard/shops/cafes.

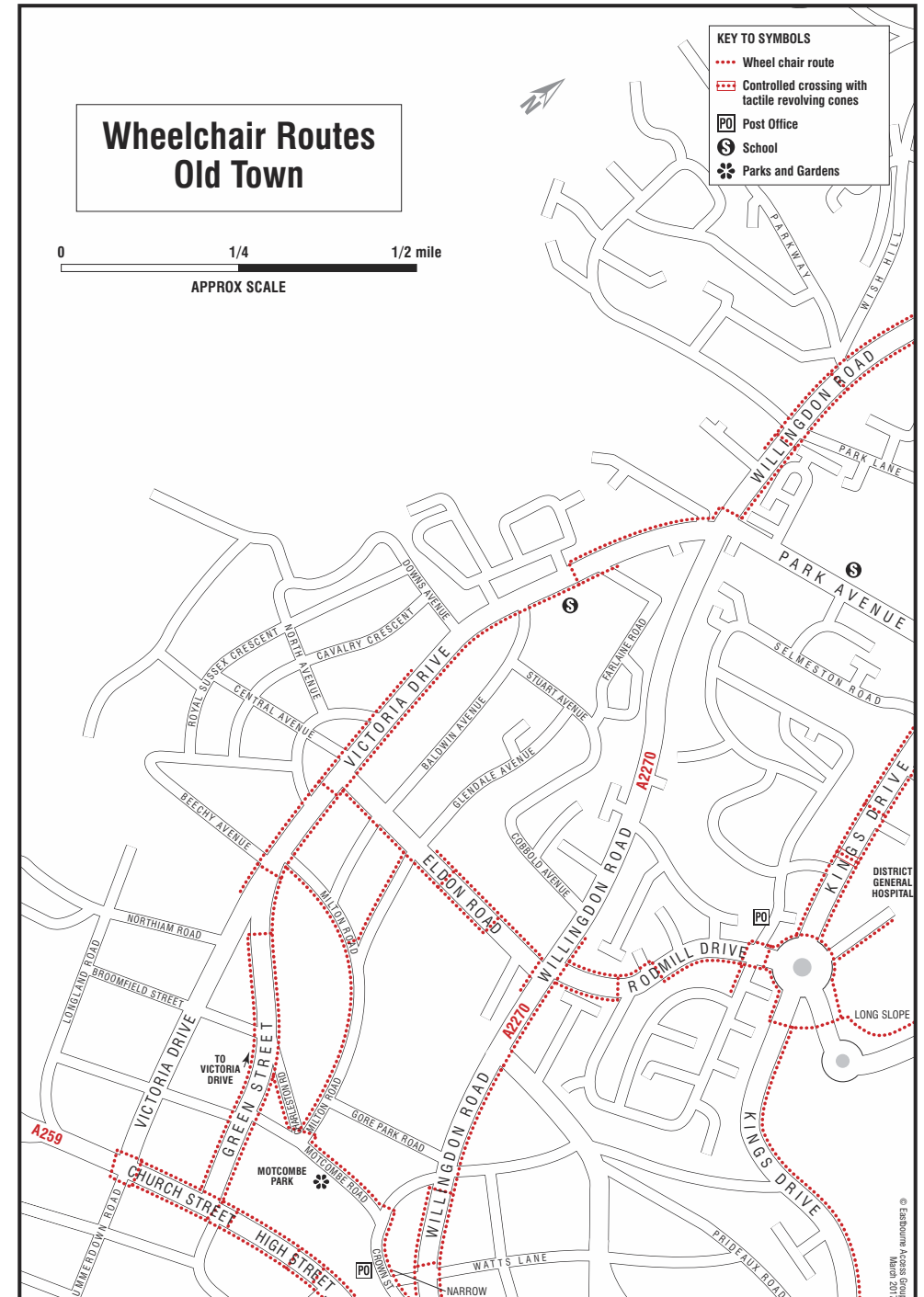
### Elsewhere in Eastbourne:

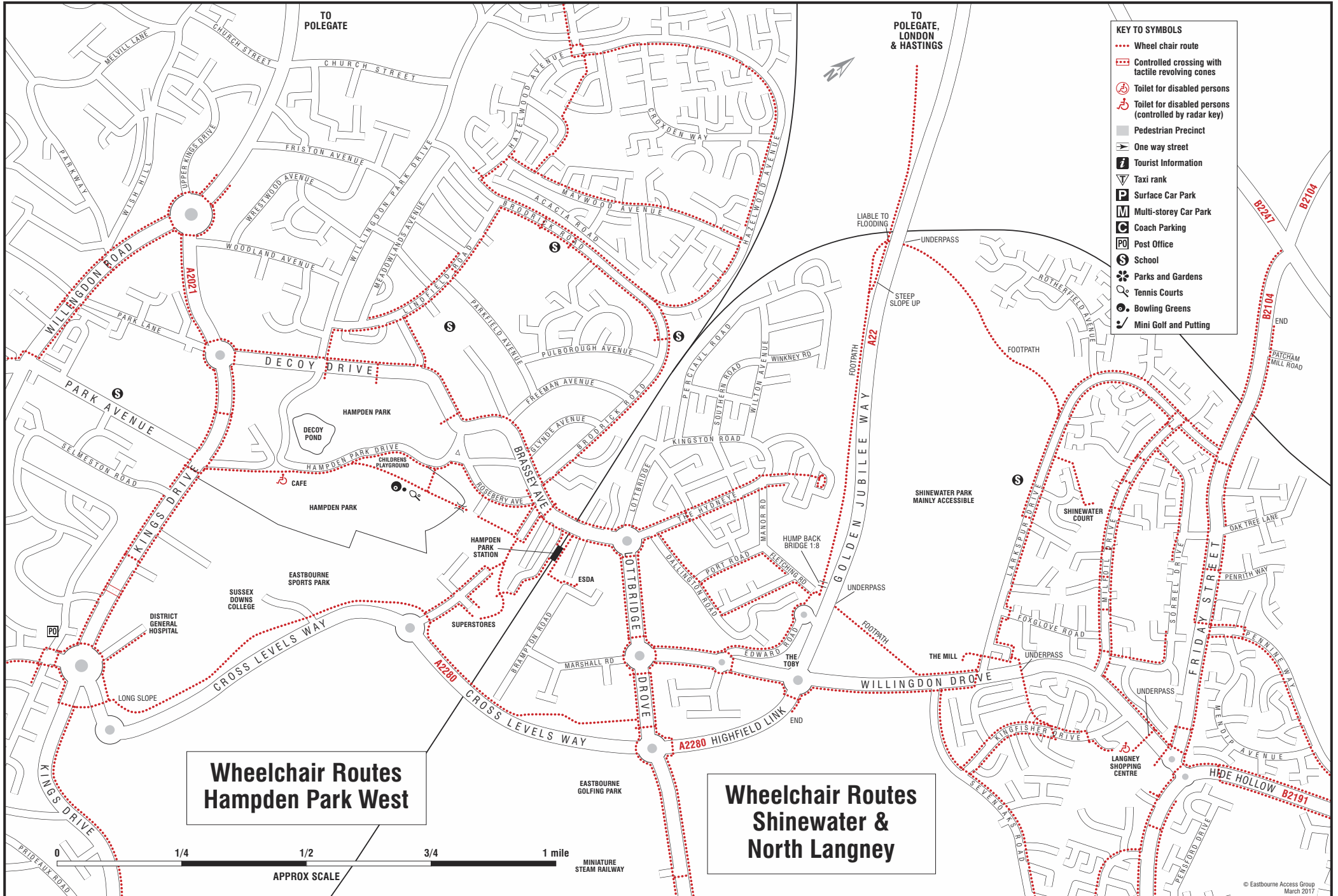
The Archery, Seaside adjacent Youth Centre.  
Arndale Centre, main square and a 'Changing Place'.  
Brassey Avenue, Hampden Park, by railway crossing.  
Hampden Park, beside Cafe.  
Hyde Gardens, beside Tourist Information Centre.  
Junction Road Multi-storey Car Park.  
Princes Park, beside cafe  
Green Street, near Albert Parade Old Town - open April 17

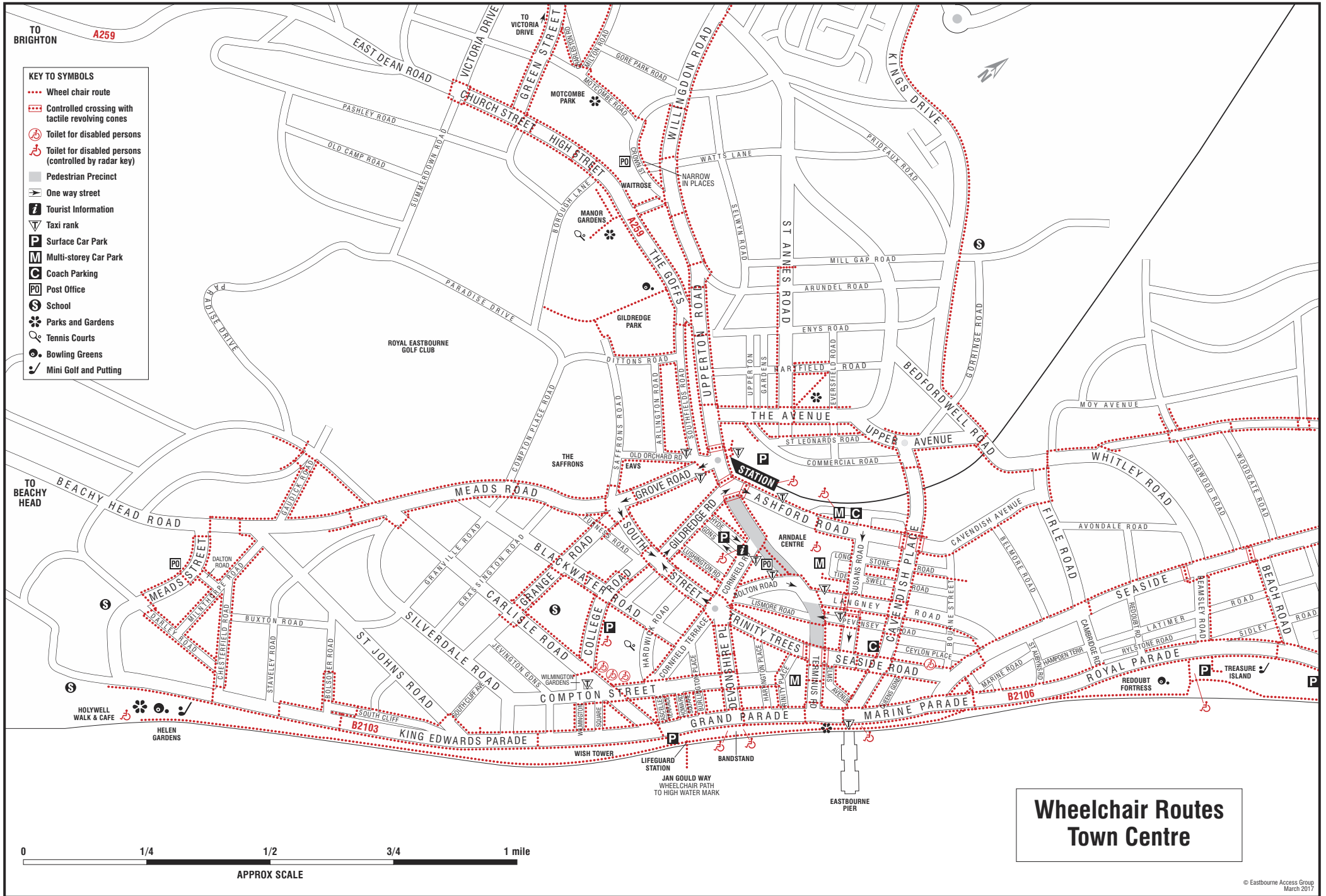
### Large supermarkets with accessible toilets:

ASDA, Crumbles Retail Park.  
Morrisons, Lottbridge Drive.  
Sainsbury's, Cross Levels Way.  
Tesco, Lottbridge Drive.  
Waitrose, High Street, Old Town.

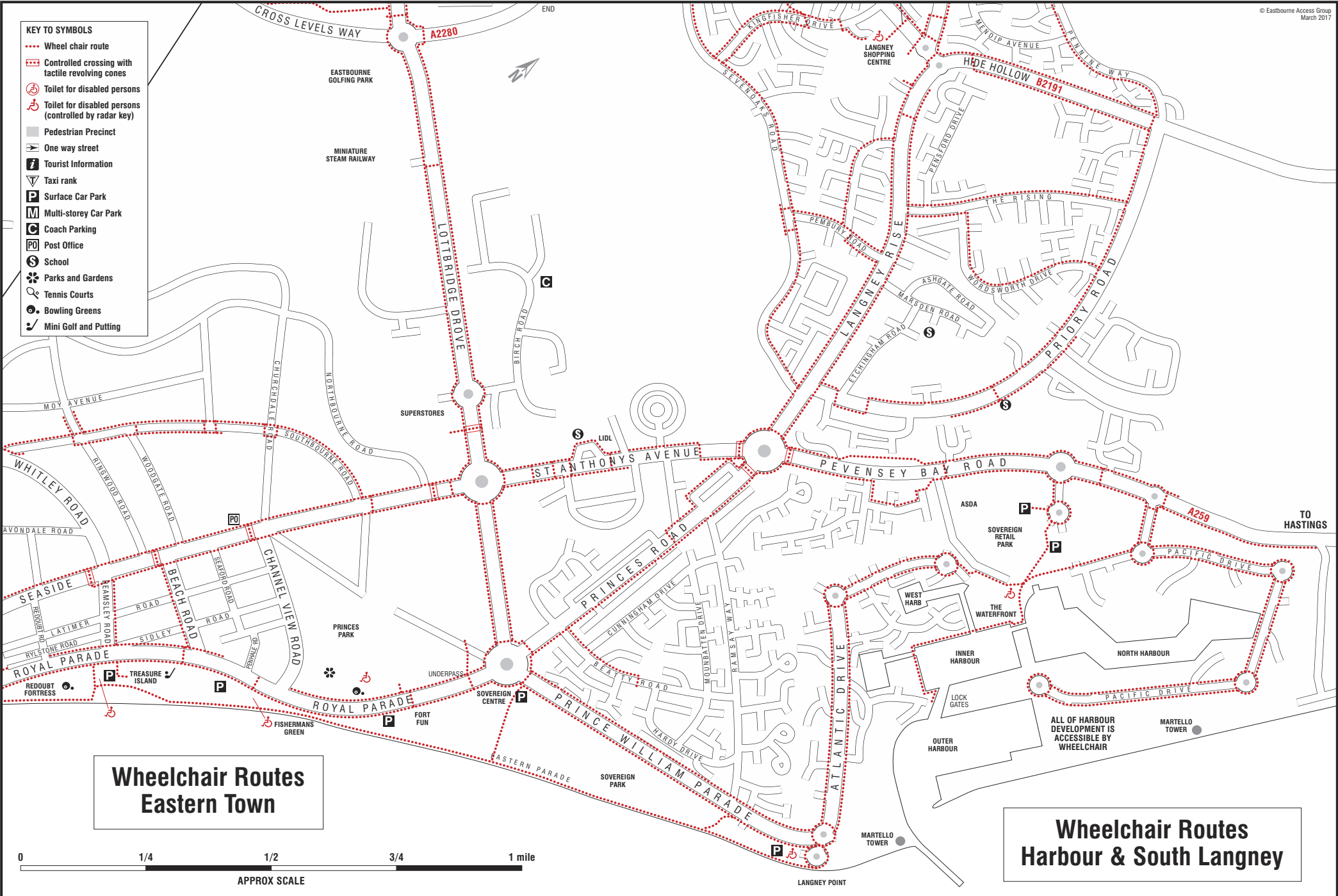
If you experience a problem with a public toilet call Customer First 01323 410000 or if privately owned contact directly.







- KEY TO SYMBOLS**
- ⋯ Wheel chair route
  - ⋯ Controlled crossing with tactile revolving cones
  - Toilet for disabled persons
  - Toilet for disabled persons (controlled by radar key)
  - Pedestrian Precinct
  - One way street
  - Tourist Information
  - Taxi rank
  - Surface Car Park
  - Multi-storey Car Park
  - Coach Parking
  - Post Office
  - School
  - Parks and Gardens
  - Tennis Courts
  - Bowling Greens
  - Mini Golf and Putting



**Wheelchair Routes  
Eastern Town**

**Wheelchair Routes  
Harbour & South Langney**



## HOTEL ACCOMMODATION

Eastbourne is well supplied with hotels and guesthouses, large and small, but as is often the case, traditional architecture limits accessibility. Our website contains a list of disabled facilities provided by seafront hotels. The Tourist Information Centre Tel: 01323 415415 offers further help to find more accessible and disabled friendly accommodation such as dietary requirements, ramp access, wet rooms, hearing loops etc. Alternatively search [www.visiteastbourne.com](http://www.visiteastbourne.com). It is your responsibility to check with individual hotels if they can meet your needs and requirements.

## PARKS AND GARDENS

**Helen Gardens** in King Edwards Parade. Rose Garden, bowls, cafe, putting. Accessible toilet beside pavilion. On-street Parking.

**Western Lawns** King Edward's Parade. Leads up to the Wish Tower (Martello Tower). Large open space, used for public events, cafe, RNLI Museum. Limited off-street parking.

**Gildredge Park** Entrances in Dittons Road, Compton Place Road and The Goffs. Includes bowls, cafe, tennis, play area, and a skate park. Small car park at The Goffs entrance, otherwise street parking. Public toilets not accessible.

**Motcombe Gardens** Motcombe Road. Small quiet park with pond. Bowls. Street parking only.

**Hampden Park** A beautiful park in north of the town. Wheelchair paths through wooded sections, level path round lake and play area. Accessible toilet outside cafe. Street parking only.

**Princes Park** Entrances Wartling Road, Channel View Road and Royal Parade. Lake, model boat club, bowls, splash pad, play areas. Street parking or Fort Fun car park. Accessible toilet. Cafe opening date to be confirmed in 2017.

**Shinewater Park** Access from Larkspur Drive, Pigs Lane bridle path near The Mill or Edward Road BN23 8AS near Toby Carvery. Large man-made lake, surfaced pathways, fishing, play area and skate park. Street parking. The 14 mile Cuckoo Trail starts here.

## MAIN SHOPPING CENTRES AND RETAIL PARKS

**Arndale Centre.** (Being extended) Town Centre under cover, on one level. Accessible toilets & Changing Place in main square. Multi-storey car park with lift. Charges apply. Shopmobility at rear exit, near Marks & Spencer. Chemist.

**Sovereign Retail Park.** Next to Harbour. Large free car park with Blue Badge spaces. ASDA with post office, cafe, accessible toilet, chemist. Cinema is fully wheelchair accessible. Boots has midnight pharmacy, other retail units and petrol station.

**Langney Shopping Centre.** Large free car park with Blue Badge spaces. Accessible toilet by Kingfisher Pub. Post Office, bank, chemist, library, supermarket, cafe and other shops. Market on Tuesdays and Saturdays.

**Broadwater Way.** Large free car park with Blue Badge spaces. Sainsbury's with chemist and accessible toilet. Also Currys/PC World, DFS Furniture and petrol station.

**Admirals Retail Park.** Lottbridge Drove. Large free car park, Blue Badge spaces. Tesco, chemist, accessible toilet. Petrol station. Homebase accessible toilet. Several large retail units.

**Hampden Park Retail Centre.** All car parks have Blue Badge spaces, Morrisons supermarket with cafe, toilet, petrol station. Dunelm with cafe and toilets, B&Q, Aldi and other large stores.

There are many independent shops in Meads, Albert Parade, Old Town, Enterprise Centre, Little Chelsea, Seaside, St Anthony's, Langney Point, Hampden Park, Freshwater Square, etc.

## BANKS AND BUILDING SOCIETIES

These are mainly accessible with hearing loops. The majority are situated in the Town Centre in Terminus Road, Gildredge Road and Cornfield Road.

## EASTBOURNE'S MAIN POST OFFICE

Within WH Smiths, 110 Terminus Road, BN21 3AL. Accessible.

## **THEATRE, CINEMAS AND ART GALLERY**

Box Office for Eastbourne Theatres Tel: 01323 412000.  
Eastbourne Theatres operate a free scheme for those who need a carer to be with them at a show in order to assist them. Apply for 'Essential Companion Scheme' form at the box office.

**Congress Theatre** Closed for refurbishment re-opens 2018.

**Devonshire Park Theatre** has 3 wheelchair spaces. Access from service road beside theatre. Blue Badge parking in front of theatre. Loop audio system. Audio-description is available Friday evenings and Saturday Matinees. Accessible toilet.

**Winter Garden - Floral Hall.** Wheelchair entrance from Compton Street and, on request, from rear. Accessible toilet. Loop audio system. Bar/cafe open for events.

**Gold Room.** Lift. Accessible toilet. Loop audio system.

**Royal Hippodrome Theatre.** 2 wheelchair spaces. Accessible toilet. Loop audio system. Box Office Tel: 01323 802020. Carers discount for members of Care for the Carers card scheme.

**The Bandstand.** Concerts for all ages, accessible, toilets. Free carers ticket. Tickets from Seafront Office Tel: 01323 410611 or Tourist Information Centre. [www.eastbournebandstand.co.uk](http://www.eastbournebandstand.co.uk)

**Cinemas.** At Sovereign Harbour and Langney Road. The Cinema Exhibitor's Association Card allows people with disabilities to obtain a free ticket for their carer. To check eligibility or apply visit [www.ceacard.co.uk](http://www.ceacard.co.uk). Enquiries Tel: 023 9224 8545.

**The Birley Centre.** 4 Carlisle Road BN21 4EX A contemporary performing arts centre. Part of Eastbourne College. Box Office Tel: 01323 452255.

**Towner Art Gallery.** Next to Congress Theatre. Fully accessible, lift, cafe, accessible toilet. Tel: 01323 434670

**Underground Theatre.** Situated under the Central Library. Not wheelchair accessible, loop audio system. Tel: 0843 289 1980.

## **HEARING IMPAIRMENT**

Having trouble hearing? Visit your GP for a hearing test.  
**East Sussex Hearing Resource Centre**, 8 St Leonards Road. BN21 3UH. Display of assistive devices, mobile service, lip reading and sign language classes, drop in, NHS hearing aid battery replacement and maintenance. Tel: 01323 722505.  
**Hearing Link**, 27-28 The Waterfront, BN23 5UZ offers a range of services to help people adjust to and manage the challenges that hearing loss can bring. Tel: 0300 111 1113.  
**Hearing Loops.** In difficult hearing situations like noisy places and trying to hear people behind security screens a hearing loop is a great help. Hearing Link's 'Lets Loop' campaign encourages businesses to use them. Eastbourne's theatres, most banks, churches, the station and some supermarkets are equipped. Look out for the sign at the entrance or counter. When out and about always ask if there is a hearing loop and check it works!

## **VISUALLY IMPAIRED PEOPLE (VIP)**

**Eastbourne Blind Society**, 124 Longstone Road, BN22 8DA is a social and resource centre for VIPs. Tel: 01323 729511.  
**East Sussex Library Service** has a range of large print, audio books and online services. Offers a Home library service. Tel: 0345 60 80 196.  
**The Eastbourne Talking Newspaper Association** provide recorded extracts from local and Sunday newspapers and magazines for VIPs. Tel: 01323 727273.  
**The Friends of Devonshire Park Theatre** arrange Audio-description of plays on Friday nights and Saturday matinees.  
**Guide Dog and Assistance Dog Owners** have the same right to services supplied by shops, banks, hotels, libraries, pubs, taxis and restaurants as everyone else - Equality Act 2010. Taxi drivers can get a medical exemptions certificate from their GP's.

## **DEMENTIA**

**East Sussex Alzheimer's Society.** For people worried about or affected by dementia. For support in our local area Tel: 01424 773687 or email [east.sussex@alzheimers.org.uk](mailto:east.sussex@alzheimers.org.uk).  
**Dementia Friends.** Learn more about what it is like living with dementia visit [www.dementiafriends.org.uk](http://www.dementiafriends.org.uk)  
**Memory Lane Eastbourne.** Tel: 01323 650115 social activities.

## **OTHER LOCAL SUPPORT GROUPS**

**Eastbourne Mencap.** 113 Pevensey Road BN22 8AD Tel: 01323 722034. Supporting local people with learning disabilities.

**Eastbourne MS Society.** Tel: 07580 469300.

**Eastbourne Parkinson's Group.** Tel: Secretary 01323 769599.

**JPK Project.** Tel: 0843 289 3624. Supported living centre for people with a learning disability. [www.thejpkproject.co.uk](http://www.thejpkproject.co.uk).

**SASBAH** The Sussex Association for Spina Bifida and Hydrocephalus. Tel: 01825 873045 [www.sasbah.org.uk](http://www.sasbah.org.uk).

**Sussex Epilepsy.** Tel: 07497 822055 [www.epilepsysussex.com](http://www.epilepsysussex.com).

**Sussex Oakleaf.** 6 Saffrons Road BN21 1DG Tel: 01323 430203 Supporting people with mental health difficulties. Offers Wellbeing services programme of activities and events, support, safe place to meet.

**Samaritans.** 13 Bolton Road BN21 3JT. Tel: 01323 735555.

**Pegasus Card.** If you have speech or communication difficulties, registering for a Pegasus card could help you in an emergency. The emergency services will know how best to communicate with you and your specific needs. Register online [www.sussex.police.uk/pegasus](http://www.sussex.police.uk/pegasus).

## **CHILDREN, YOUNG PEOPLE AND FAMILIES**

**Information For Families.** Tel: 0345 60 80 192. Childcare, activities, support groups, i-go card; for 0-19 yrs (25 SEND). Or search online [www.eastsussex.gov.uk](http://www.eastsussex.gov.uk) and [www.escis.org.uk](http://www.escis.org.uk).

**Special Educational Needs & Disability (SEND) Advice Service.** Tel: 01273 337711 for impartial advice and support up to 25 years old and their parents and carers.

**Children's Disability Service.** Tel: 01323 466030.

**Children's Centres.** Support families with under 5's Tel: 01323 464340 for your nearest centre and services offered.

**East Sussex Young Carers.** Tel: 0300 777 2011 support 5-18 year olds who are caring for someone at home, parent or sibling.

**Embrace.** Tel: 07825 800299 a group for special needs and disabled children, promoting inclusion and improving life skills and opportunities through clubs, outreach and advocacy.

**Families for Autism.** 6 The Labyrinth, 7 Mark Lane BN21 4RJ. Tel: 01323 430369. Supporting children and young people on the autistic spectrum and their families. Also run a charity Shop.

## **USEFUL CONTACTS**

### **Local Support**

**3VA Voluntary Action.** Information and resource centre for voluntary groups. Directory of all local groups, charities and services. Tel: 01323 639373.

**ESCIS, East Sussex Community Information Service website.** Directory of leisure, sports, hobbies, childcare, support groups. Covering all ages. [www.escis.org.uk](http://www.escis.org.uk)

**Possability People.** [www.possabilitypeople.org.uk](http://www.possabilitypeople.org.uk)

A Sussex charity making more things possible for disabled & older people. Information and advice for disabled people, families, friends and carers. Tel: 01424 234460.

Care and support services and advice. Tel: 01273 894040.

**Benefits, East Sussex helpline.** Tel: 0333 3440681.

**BHT Eastbourne Advice.** 8 St Leonard's Road, BN21 3UH. Tel: 01323 642615. Free specialist housing advice to people on possession action, homelessness, suitability of accommodation, tenancy rights, disrepair and allocations policies.

**Care for the Carers.** 8 St Leonards Road, BN21 3UH. Tel: 01323 738390. Support, information, advice, newsletter for unpaid carers in East Sussex. Carers discount card.

**Citizens Advice Bureau.** Highlight House, 8 St Leonards Road. BN21 3UH Tel: 03444 111 444. [www.eastbournecab.co.uk](http://www.eastbournecab.co.uk).

**Shaftesbury Centre.** Milfoil Drive BN23 8BR Tel: 01323 760654. Advice and counselling centre.

**'STEPS to stay independent'.** 1 Grove Road BN21 4TW. Tel: 01323 436414. For 65+ who face housing difficulties and people aged 18 or over who have a long term physical health condition and need advice and guidance to help them live life to the full.

**Eastbourne Foodbank.** 1 Cornfield Lane BN21 4NE. Tel: 01323 409925. Contact for agencies who can give foodbank vouchers.

**Now! Charity Group. Furniture Now** 3 Courtlands Road, BN22 8TR Tel: 01323 638000. Sells pre-owned furniture, not for profit - low prices. Recliner armchairs, electric beds, mobility aids and more. **Training Now.** 01323 887199 for unemployed and workshops to build confidence and skills.

(Other unwanted furniture outlets run by local charities - Age UK, British Heart Foundation, St Wilfrids Hospice).

**Salvation Army.** Rebourne Corner Day Services, 149 Langney Road, BN22 8AH. Tel: 01323 417149. Plus weekday activities, New to you Furniture and Care and Share clothing shops.

### **Keeping active**

**Age Concern, Eastbourne.** The Venton Centre, Junction Road BN21 3QY. Services for people aged 50 plus. Cafe, hairdresser, therapies, activities. Accessible toilets. Tel: 01323 638474.

**Alice Croft House.** BN21 4NE Tel: 01323 728157. Club for over 50's. activities, classes, snooker, IT suite. Lift. Accessible toilet.

**Chaseley Trust.** Activate Gym for wheelchair users. Open to local disabled people. Membership charges Tel: 01323 744200.

**Community Wise.** Ocklynge Road, BN21 1PY. Tel: 01323 722924. Local community services. Community shop.

**Eastbourne Seniors Forum.** A voice for over 50's, newsletter, events, directory of leisure facilities. Tel: 01323 656455.

**Eastbourne Wheels for All.** Accessible cycling opportunities for people of all abilities and ages. Eastbourne Sports Park, Cross Levels Way, BN21 2UF. Tel: 07881 282725 or 01273 482490.

**East Sussex Age UK.** Offer support to those in later life with day services, information and advice. Tel: 01273 476704.

**Motcombe Swimming Pool.** Old Town BN21 1PU Tel: 01323 410748 accessible changing area, toilet, hoist into pool.

**Sovereign Swimming Club.** For disabled people. Sunday afternoons at Motcombe Pool, accessible, hoist. 01323 484165.

**Sovereign Centre Swimming Pool.** Royal Parade BN22 7LQ Tel: 0845 2671200. Blue Badge parking. Accessible separate changing area, toilet. Hoist into gala pool available on request. Level access into fun pool with waves. Cafe and seating area.

**Sport Eastbourne.** Tel: 01323 509859 Centres at Hampden Park, Cavendish, Shinewater and Sports Park. Classes and activities for all ages eg Walking football and netball, bowls, over 50 classes. [www.sporteastbourne.com](http://www.sporteastbourne.com)

### **Volunteering**

**Eastbourne Volunteers.** 1 The Labyrinth, 7 Mark Lane BN21 4RJ Tel: 01323 381811. Volunteering vacancies and information on events, activities, local groups, charities, etc.

**Possability People.** Volunteering & employment support & opportunities for disabled people. Tel: 07764 615020.

### **Public and Local Authority Services**

**Adult Health & Social Care.** Tel: 0345 60 80 191. Helps those needing extra support to live as independently as possible. Carers Assessments. Report abuse or neglect.

**East Sussex Fire and Rescue Service.** Offer free Home Safety checks, smoke detectors. Ring re eligibility Tel: 0800 1777 069. There Health & Wellbeing visits offer advice for people aged 50+ to remain independent and well at home Tel: 01323 462413.

**Eastbourne Borough Council.** 1 Grove Road BN21 4TL. Tel: Customer First 01323 410000, [customerfirst@eastbourne.gov.uk](mailto:customerfirst@eastbourne.gov.uk)

**Eastbourne Central Library.** 1 Grove Road, BN21 4TL. Tel: 0345 60 80 196. Branches in Hampden Park and Langney Shopping Centre. All Accessible. Equal Access and Home Library Service. Large print, audio, DVD and specialised books. Online services including Ebooks and downloadable audio books.

**Police emergency 999. Non emergency 101.**

**Tourist Information Centre.** Tel: 01323 415415. Cornfield Rd BN21 4QA. Accommodation, theatre, places to visit, events, etc.

**Welbeing Wealden & Eastbourne Lifeline.** 24-hour telephone response service for vulnerable people and other services to aid independent living. Tel: 01323 644422 [www.welbeing.org.uk](http://www.welbeing.org.uk)

### **Health Services**

**Conquest (Hastings) Hospital.** The Ridge, TN37 7RD. Tel: 01424 755255.

**Drop-in Doctor Surgery.** Eastbourne Rail Station BN21 3QJ open 7 days a week 8am-8pm. Tel: 01323 726650.

**Eastbourne District Hospital.** Kings Drive, BN21 2UD. Tel: 01323 417400.

**Emergency Dental Service.** Hailsham. Weekdays appointment line 6.30- 10.30 pm for appointments 7- 9 pm. Weekends/Bank Holidays 1-5.30 pm appointments 2-4 pm. Tel: 01323 449170.

**Healthwatch, East Sussex.** Want your views on health & social care services. 0333 101 4007 [www.healthwatcheastsussex.co.uk](http://www.healthwatcheastsussex.co.uk)

**St Wilfrid's Hospice.** 1 Broadwater Way, Eastbourne BN22 9PZ Tel: 01323 434200. Cafe open to public every day.

**NHS 111 service** for non emergencies, medical advice available. Free from landlines and mobile phones.

**Your Local Pharmacist** can help you with your medication, repeat prescriptions, minor ailments, health checks, etc.

# Eastbourne Shopmobility

Registered Charity No: 1007457



..... *Accessibility for All*

Available to hire for those with limited mobility due to a temporary or permanent disability:

**Manual Wheelchairs  
Scooters  
Power Chairs**

Rediscover your independence and the pleasure of being able to do your own shopping and enjoy the delights of Eastbourne!

**You'll find us just outside the rear exit  
of the Armdale Centre by  
Marks and Spencer**

**Call: 01323 439585**

[www.eastbourneshopmobility.org.uk](http://www.eastbourneshopmobility.org.uk)  
[eastbourneshopmob@btconnect.com](mailto:eastbourneshopmob@btconnect.com)

**For more details**

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This Guide is available in large print or digital format  
on request, please call: 07810 317185  
or email: [info@eastbourneaccessgroup.org.uk](mailto:info@eastbourneaccessgroup.org.uk)

The information in this guide was correct at the time of publication.



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